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# Information Technology Services

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"Information Technology Services" (2014). *2016 Accreditation Materials*. 3.  
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# Information Technology Services

Information Technology Services (ITS) offers a broad range of services designed to meet the computing, communications, and networking needs of the University of Nebraska-Lincoln (UNL) faculty, staff and students. ITS provides:

- products and services for the coordination of voice, video and data technologies;
- support for the integration of multimedia into the curriculum; and
- a single information technology support group for UNL — coordinating and supporting the needs of Teaching, Research, Outreach, and Administration.

ITS was formed in 1995 and was first headed by Kent Hendrickson, Associate Vice-Chancellor, until February 2008. It is currently headed by Mark Askren, Chief Information Officer.

## Services

The following is a partial list of services maintained and supported by ITS. For a more complete list of services for network and telephone connections; research computing; user support and training; hardware and software purchases; etc. please see the [faculty](#) or [Students](#) resources pages.

- [MyRed](#): databases providing students online access to information regarding admissions, registration, records, financial aid, and their accounts.
- [MyUNL \(Blackboard\)](#): serves as the Academic Portal for the University of Nebraska-Lincoln. This service is funded by the UNL Student Technology Fee. (NOTE: link opens in new window)
- [Office 365](#): provides UNL's primary e-mail service and a collaborative groupware experience.
- [Internet2](#): UNL is a founding member of the University Corporation for Advanced Internet Development (UCAID) which is responsible for Internet2. UNL is also a part of the Internet2's K20 Initiative which allows all educational institutions in Nebraska to utilize the benefits of Internet2.

## Administration Contact Information

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